

Full-Ship Lifestyle Charter Terms

Trinidad Family Vacations, LLC dba Travel By Trinidad

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These terms apply **only** to a full-ship lifestyle charter: a sailing on which an operator charts the entire vessel and every guest aboard is there for the same event, under that operator's rules. They do not apply to our ordinary cruise, resort or group bookings. A lifestyle charter is a different product from a group of cabins on a regular sailing, and it carries eligibility rules and cancellation rules that do not exist elsewhere in travel.

1. READ THIS BEFORE YOU BOOK

- **Couples only, one man and one woman.** Cabins are sold to a couple made up of one man and one woman. A single guest may be added as a third in a cabin with one couple, on a very restricted basis. Two guests of the same gender cannot share a cabin. The operator can decline any booking that does not meet this.
- **21 and over at embarkation.** Every guest must be 21 or older on the day the ship sails, with the passport or identification the manifest requires. No exceptions, and no one under 21 is aboard.
- **Clothing optional in designated areas.** The pool deck and above, and designated private hospitality areas, are clothing optional. Nudity is not permitted in interior decks, hallways, elevators, restaurants, bars or clubs, beyond the specific venues the operator designates as topless.
- **Sexually explicit events are part of the programming.** These sailings include adult entertainment, themed nights and workshops. No sexual activity is permitted in public areas, only in the designated private hospitality areas. Ship officers, crew and security have access to all public areas at all times.
- These are the operator's rules, not ours, and none of them bend. We tell you before you book because you cannot unbook after you learn them.

2. RELATIONSHIP TO OUR STANDARD TERMS

- Our Terms and Conditions apply to your charter booking in full and are incorporated here by reference.
- Where these Charter Terms and the standard Terms and Conditions conflict, **these Charter Terms control** for a full-ship lifestyle charter.
- Where these Charter Terms and the charter operator's own terms conflict, the **operator's terms control**, and beneath those the cruise line's contract of carriage controls. We cannot override either, and we will tell you plainly when a rule is theirs rather than ours.

3. WHO SELLS YOU THE TRIP, AND WHERE YOU PAY

- Trinidad Family Vacations, LLC dba Travel By Trinidad is the seller of travel on a full-ship charter cabin and is your agent of record.
- Reservations are completed on the charter operator's own booking system. We do not operate a booking system for charters and cannot take a charter payment through one. You pay the operator directly.
- You pay the operator's published fare. We are paid a commission by the operator, not by you, and we are not permitted to sell a charter cabin below their published price.
- Availability and pricing shown on any page of ours are indicative. The operator's booking system is the only accurate record of what is unsold and what it costs.

4. WHAT THE FARE INCLUDES

- The fare buys the cabin. Taxes, gratuities, port charges, shore excursions, drink packages, dining packages and onboard spending sit outside it unless the operator states otherwise in writing.
- Promotions, loyalty benefits and onboard credit the cruise line offers on its regular sailings do **not** carry over to a chartered sailing, because the operator, not the cruise line, sets what is included.
- Suite amenities and cruise-line loyalty benefits differ on a charter and vary from charter to charter and ship to ship. We will pass on whatever the operator confirms to us, and we cannot promise a benefit they have not confirmed.

5. NAMES, DOCUMENTS AND THE MANIFEST

- Your legal name on the booking must match the passport or identification you travel on, exactly. It is your responsibility to give us the correct legal name and to check every confirmation when you receive it.
- The manifest closes roughly 96 business hours before sailing. After it closes a name cannot be corrected, and a name that does not match your document is a denied boarding at the pier with no refund. We cannot fix it after that point and neither can the operator.
- A name change is permitted for **one** guest on a reservation. A fee applies if the change is made within six months of sailing or once the manifest has been submitted.
- Changing **both** names on a reservation is treated as a cancellation, not a change, and the cancellation policy applies.

6. CANCELLING, TRANSFERRING AND NO-SHOWS

- **We cannot cancel your charter reservation for you.** Once it is made on the operator's system, cancellation requires **your** written notice to the operator, before the manifest closes. This differs from our standard terms and from how most of our other bookings work. We will walk you through it, but the request has to come from you.
- Cancellation terms are the operator's. A cancelled cabin returns to their inventory and may be resold at their discretion.
- Transferring to a future sailing is sometimes permitted and carries a transfer fee applied to the cancelled booking. A second transfer is sometimes permitted and is charged again. If you then cancel the future booking, the funds may be forfeited.
- A "no-show" is a guest who books and pays but does not board, or who cancels fewer than 96 business hours before embarkation. The operator charges a penalty for a no-show cabin, and no refund is due.
- Our agency service fee is earned when the work is performed and is not refunded on a cancellation, as stated in our standard terms.

7. HEALTH SCREENING AND DENIED BOARDING

- You must meet the cruise line's public health and safety protocols as they stand on your sail date, including any testing, documentation or screening they require.
- A guest denied boarding for illness or a failed health screening may be eligible for a credit toward a future charter on the same terms, at the operator's discretion. A credit is not a refund.
- Neither we nor the operator are responsible for hotel, transfer, airfare or other costs arising from a denied boarding.
- The cruise line may maintain a list of persons refused boarding. A guest who appears on it may be denied entry by the cruise line or the captain, and no commission or refund arises from that sailing.

8. TRAVEL PROTECTION

- A full-ship charter is a firm commitment with real penalties and narrow cancellation windows. A missed flight, a sick week or a work emergency is not a refundable event.
- We strongly recommend travel protection, and it is offered at the time of booking. It is the cheapest part of the trip and the only thing that makes most of the risks above recoverable.

9. CONDUCT ABOARD

- Before boarding, every guest must sign the operator's Guest Conduct and Behavior Policy, Consent and Release, and may be required to sign photo and video releases and seminar or workshop terms as a condition of taking part in those programs.
- A guest who breaches that policy or the cruise line's conduct policy may be removed from the ship without a refund, and is responsible for their own travel home. Others sharing that guest's cabin may be required to disembark as well.
- Guests are responsible for their own conduct. Where the cruise line levies damages, fines or fees arising from a guest's behaviour, that guest is responsible for them, and you agree to indemnify us against any such claim arising from your conduct or that of anyone in your booking.
- Where the operator or the cruise line requires it in connection with such a claim, we may be obliged to provide your contact and booking information. We will provide only what is required of us and nothing further. Our Privacy Policy otherwise applies.

10. PHOTOGRAPHY, PRIVACY AND OTHER GUESTS

- Given the nature of a lifestyle charter, it is possible that your image, photograph or likeness may be captured by another passenger, with or without your knowledge or consent.
- Neither we nor the operator can police what other guests do with a camera or a phone, and neither of us is liable for a claim of invasion of privacy or misappropriation of likeness arising from another guest's conduct.
- The operator sets and enforces its own policy on photography aboard. Follow it.

11. ITINERARY CHANGES AND THINGS OUTSIDE ANYONE'S CONTROL

- Ports, routing and timings can change for weather, mechanical, operational, health or safety reasons. Missed ports and routing changes are an inherent risk of cruise travel and do not entitle you to a refund or compensation.
- All navigational and operational decisions rest with the ship's captain and are final. The captain's authority extends to all public areas of the vessel at all times.
- The operator's agreement with us sits beneath the cruise line's contract for the vessel. Where the cruise line's terms conflict with anything here, the cruise line's terms control.

ACKNOWLEDGMENT

- By booking a full-ship lifestyle charter through us, you confirm that you have read section 1 above, that every guest in your booking meets the eligibility requirements, and that you have shared those requirements with them.
- You acknowledge that our standard Terms and Conditions apply in full, that these Charter Terms control where they differ, and that the operator's and cruise line's terms control above both.
- You acknowledge that cancellation of a charter reservation requires your own written notice to the operator, and that we cannot cancel it on your behalf.

Trinidad Family Vacations, LLC dba Travel By Trinidad. These Charter Terms supplement and, for full-ship lifestyle charters, prevail over our Terms and Conditions effective September 4, 2026. The version in force is the one published at the time of your booking.